

# Seven Rules for Using EA

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# Value to the Mission

# Increase the value of architecture activities to improve results in agency mission areas.





# Strategic Outcomes from EA

- Operational excellence
- More customer intimacy
- Better services to citizens (customers)
- More strategic agility





# **FEA Strategic Initiatives for FY07**

- Deliver Value to Core Mission Program Areas
- Accelerate Adoption of Cross Agency Initiatives
- Develop Measures of EA Performance





#### **Architecture Principles for the Federal Government**

- The federal government focuses on citizens
- The federal government is a single, unified enterprise
- Federal agencies collaborate with other governments and people
- Security, privacy and protecting information are core government needs
- Information is a national asset
- The federal architecture is mission-driven
- The federal architecture simplifies government operations





#### **Dick Burk's Seven Rules for Using EA**

- 1. Be proactive
- 2. Reuse what is in place
- 3. Demonstrate courage
- 4. Operate collaboratively
- 5. Talk business, not IT
- 6. Mission drives architecture
- 7. Look for assistance beyond the organization





- Be proactive:
  - Architecture precedes investment and takes time.
  - Enterprise architects need to be proactive in anticipating needs and architecting solutions well in advance.
  - A compliance-driven EA mapping to an IT investment portfolio will not drive change.





#### **Reuse What is in Place**

- Reuse what is in place:
  - Most mature organizations have documented methods, processes, procedures and desired outcomes for performing their core businesses.
  - Resist the urge to "reinvent the wheel"; embrace and use these materials as your starting point.
  - Your EA program should add improvements to this body of knowledge over time.
  - Your EA program is working well when it drives improvements to your organization's core "operating manual"





#### **Demonstrate Courage**

#### • Demonstrate courage:

- Enterprise architects are, by definition, change agents and this takes a certain amount of courage.
- Architects must be willing to accept responsibility for outcomes and influence people (in some cases "ruffle feathers") outside of their immediate span of control.
- Enterprise architects are senior leaders in their organization and should never be satisfied with merely creating good EA artifacts.





#### **Operate Collaboratively**

- Operate collaboratively:
  - Enterprise architects need to get out of their offices, engage with stakeholders and business owners, and help them solve their toughest problems.
  - The 80-20 rule applies here:
    - 80% of the job is collaborating with others
    - 20% of the job is creating artifacts.





#### • Talk business, not IT:

- The key to effectively engaging business owners is to use their language, not IT-related jargon.
- Business owners want to hear about:
  - Mission performance
  - Customer satisfaction
  - Cost savings
  - Process and portfolio optimization
  - Operational efficiency.
- Don't talk to them about metamodels and artifacts.





# **Mission Drives Architecture**

- Mission drives architecture:
  - If architecture precedes investment; then mission precedes architecture.
  - The whole purpose of doing enterprise architecture is to improve mission performance.
  - If you find yourself immediately diving into IT, then you are missing this crucial aspect.





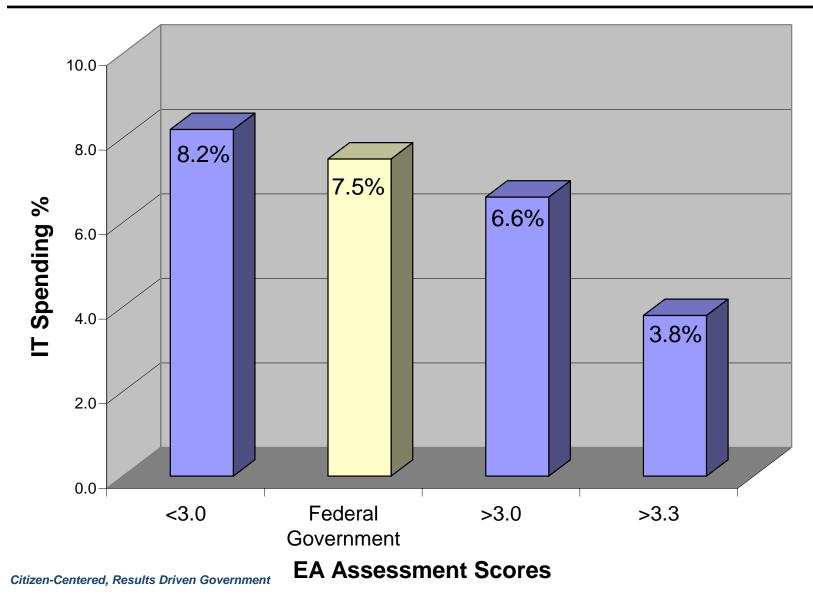
# Look for Assistance Beyond the Organization

#### • Look for assistance beyond the organization:

- You are not in this alone.
- There are many other organizations who can help you, all you need to do is ask.
- These include OMB, GAO and the IG.



#### **TE-GOV** Relationship of EA to IT Spending







# For Further Information: www.egov.gov

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