# Semantic Wave 2006

Executive Guide to the Business Value of Semantic Technologies

KM.GOV Semantic Interoperability Community of Practice (SICOP) Whitepaper series Module-2 Version 1.1

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### Mills Davis



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### Semantic Wave 2006 at a glance\*



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#### Shift in paradigm, technology & economics



#### Representing meanings & knowledge about things so both computers and people can work with it



Knowledge about infrastructure, information, behavior, & domain expertise modeled separately from programs and data...



### To solve problems of scale, complexity, function, performance, and cost



### Impacts all layers of the IT stack



### Impacts all stages of the solution lifecycle



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### Back-up Slides

### What is the semantic wave?



Source: Norman Poire, Merrill Lynch, based on Joseph Schumpeter

# Why are semantic technologies needed now?

To address the challenge and opportunity of:

- Net-centric infrastructure
- Information-intensive knowledge work
- Knowledge computing
- Systems that know what they're doing

### What are semantic technologies?

- Tools that represent meanings, associations, theories, and know-how about the things and their uses separately from data and program code.
- This knowledge representation is called an ontology — a run-time semantic model of information, defined using constructs for:
  - Concepts classes, things
  - Relationships properties (object and data)
  - Rules axioms and constraints
  - Instances of concepts individuals (data, facts)

### What is the scope of semantic technology R&D?



### What are the functions of semantic technologies?



### How do semantic technologies impact information and communications technologies?



## How do semantic capabilities impact infrastructure?



# How do semantic technologies impact information and knowledge?



## How do semantic technologies impact information-intensive work?

#### Many knowledge applications have a similar lifecycle...

Lifecycle often begins with automated capture of events, followed by human monitoring and analysis of situation based on information from different sources in different formats (structured & unstructured). People need to keep the context, share the picture of the situation, and resolve it.



# Anatomy of a composite application powered by semantic models

### Anatomy of a composite application — Semantic technologies at 3 levels:

#### (1) Composite User Interface

UI must persist and expose semantics such that users can interact with meaningful objects

#### (2) Composite schema (business ontology)

A business ontology describes the semantics of data relationships, workflow, events, and business rules

#### (3) Composite query (EII)

Logically map multiple databases, applications, and web services as if they came from a single source 

 Customer
 Xaction
 AML
 Email
 HR

 March
 Email
 HR

 March
 Email
 HR

Source: Digital Harbor

## How do semantic technologies impact knowledge-intensive applications?



## Executable knowledge powered by semantic agents

![](_page_24_Figure_1.jpeg)

## How do semantic technologies impact intellectual property?

![](_page_25_Figure_1.jpeg)

# Where, how, and in what ways do semantic technologies have application?

![](_page_26_Figure_1.jpeg)

### How do semantic technologies maximize lifecycle ROI?

![](_page_27_Figure_1.jpeg)

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### How do semantic technologies improve performance?

EFFICIENCY	EFFECTIVENESS	EDGE
<i>Cost savings</i> Doing the same job faster, cheaper, or with fewer resources than it was done before	<i>Return on assets</i> Doing a better job than the one you did before, making other resources more productive and increasing their return on assets and attain- ment of mission	<i>Return on investment</i> Changing some aspect of what the business does, resulting in growth, new value capture, mitigation of business risk, or other strategic advantage
EARLY ADOPTER CASE EXAMPLES		
20-80% less labor hours 20-90% less cycle time 30-60% less inventory levels	50-500% quality gain 2-50X productivity gain 2-10X greater number or	2-30X revenue growth 20-80% reduction in total cost of ownership
20-75% less operating cost 25-80% less set-up & development time 20-85% less development cost	complexity of concurrent projects, product releases & units of work handled 2-25X increased return on assets.	3-12 month positive return on investment 2-300X positive ROI over 3-years
Source: MILLS•DAVIS 1/26/06	2006 Copyright MILLS • DAVIS	Page 29

### Who is developing semantic solutions?

**Active Navigation** Adobe Aduna Agilense **AKT Triple Store Amblit Technologies** Anteon Apelon **APR Smartlogik** Arbortext Ask Jeeves AskMe Aspasia Astoria Software AT&T ATG Attensity Autonomy Axontologic BBN BEA **BioWisdom** Black Pearl Blue Oxide BrandSoft Broadvision **Business Objects** C24 Solutions Capraro Technologies Captiva Celcorp Cerebra

CheckMi Cisco ClearForest **CoeTruman Technologies** Cogito CognIT Cognos Composite Compoze Software **Computer Associates Conformative Systems** Connecterra Connotate Content Analyst Contextware Contivo Convera Copernic Correlate Cougaar Software **Coveo Solutions Crystal Semantics** Cycorp **Dassault Systems** DAY **Digital Harbor Discovery Machine** Dynamic Digital Media **Dream Factory** EasyAsk Ektron EMC/Documentum

Empolis Endeca Engenium Enigmatec EnLeague Systems Entopia Entrieva **Epistemics Ltd.** Factiva Fair Isaac FAST FileNet Fuiitsu GeoReference Online Global360 Gnowsis Google Grand Central Groxis H5 Technology Hewlett Packard Humminabird Hyperion i2 Inc IBM iLog **Image Matters** Informatica InforSense Infosys Innodata (ISOGEN) Intellidimension Intelliseek

Intellisophic Interwoven Inxight isoco ISX Software **ISYS Search Software** JARG Jayna Kalido Kanisa Software **Knowledge Foundations** Knowledge Media Institute Kofax Kowari L&C Lockheed Martin Logic Library Mark Logic McDonald Bradley Metacarta MetaIntegration Metallect Metamatrix Metatomix Microsoft Mind Alliance Miosoft Modulant Mondeca Moresophy NCR Teradata NetMap Analytics Neurok

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