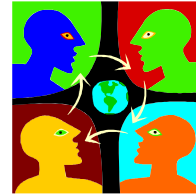




Day 2 Closing Remarks

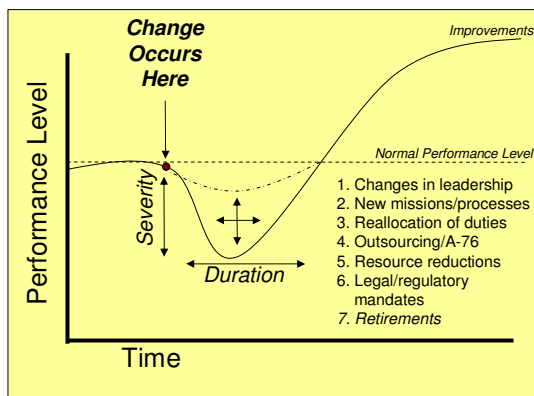
ark
GROUP
**Government Agency
Communications,
Knowledge-Sharing,
and Collaboration
Conference**



**Giora Hadar
Knowledge Architect
June 14, 2006**



Help deal with change



Most major changes within organizations result in a period of decreased performance that typically lasts 18 months.

Source: DOD

The Goal:

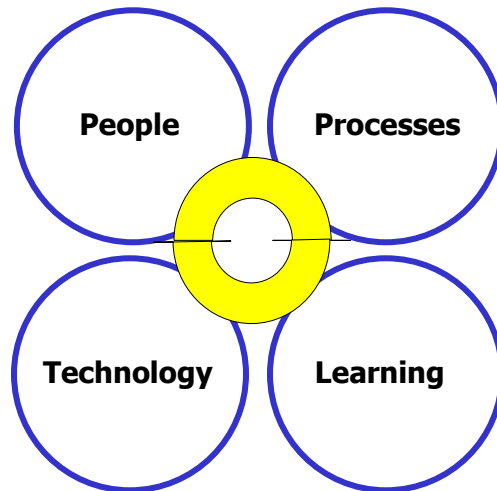
Reduce the amount of "rebound" time to change into high performance

Minimize the severity and duration of disruption to performance caused by severe change

Help create a leaner organization by slashing inefficiencies and eliminating redundancy



KM Components



3



What Did We Hear

- ✦ **Knowledge is about solutions for future situations**
- ✦ **Information is about solutions for past events**
- ✦ **There are many KM solutions out there**
- ✦ **We can learn from the experts**

4



What Did We Learn

- ✦ Listen to your peers
- ✦ Don't reinvent the wheel – you no longer have the funding or the time for the NIH attitude
- ✦ Under the intellectual properties law, the government pays only once for a solution that can be shared free of charge with other agencies

5



Take Aways

- ✦ Keep in touch with your peers
- ✦ Get on the listserv of the Federal CIO Council KM Working Group
 - ▶ Send an email message to john.andre@gsa.gov to be added to the community list
 - ▶ You can post questions and comments to your peers throughout the KM community in the public sector

6