

Performance Management and Measurement Survey

IT - Information Technology
CoP - Community of Practice
CIO - Chief Information Officer

Hello:

The IT Performance Management CoP is conducting this survey to learn how to best focus our discussions and meetings for those who are developing and using performance measures for the Federal Government.

This community of practice is a voluntary group consisting of government employees and contractors who operate under the Best Practices Committee of the Federal CIO Council.

We would appreciate it if you would take a few minutes to complete this survey. Your input is valuable to the Federal CIO Council.

Patrick Plunkett, Co-Chair
IT Performance Management CoP
US Department of Housing and Urban Development

Steven Ney, Co-Chair
IT Performance Management CoP
The MITRE Corporation

Please begin this anonymous survey now by clicking on the **Continue** button below.

OMB - Office of Management and Budget
PRM - Performance Reference Model

Please rate your knowledge level of OMB's PRM.

- Never heard of it
- Familiar with the general concepts
- Understand major terms
- Used it as the model for our organization's PRM
- Expert resource for organizations

Do you participate in the development or management of **performance measures** in your organization?

- Yes
- No

Do you participate in defining cause and effect relationships from information technology initiatives to organizational results?

- I don't know
- No
- Participate in reviews
- Member of the development team
- Team Leader
- Management or oversight

For what purposes do you develop or manage performance measures for your organization.

- Enterprise Architecture
- Program Assessment Rating Tool (PART)
- Responses to Congress (such as FISMA, Clinger Cohen, GPRA, Patriot Act, etc.)
- President's Management Agenda (Scorecard)
- Project Management
- Budget and Finance
- Capital Planning and Investment Control (CPIC)
- Service Level Agreements
- Technical or Operational
- Other

Have you attended training for the management or development of performance measures?

- Yes
- No

Where did you receive your training?

- Self Study
- In-House
- Conference
- Commercial Course
- Other (please explain)

Were you satisfied with your training?

- Yes
- No

How could the training have been made better?

In the future, would you attend training in performance management or development of performance measures?

- Unlikely
- Not sure
- Likely if no other conflicts
- Very likely
- Absolutely - this is a top priority

What training topics would you be interested in?

PRM - Performance Reference Model

Does your department or agency provide guidance on developing and using the PRM?

- Yes
- No

How useful is your organization's guidance?

- Not useful
- Provides definitions, but not much else
- Provides general guidance
- Provides specific guidance
- Provides step by step procedures
- Used as the standard for all organizations

How could the guidance be made better?

How often do you attend meetings where the focus is on performance measures or performance analysis?

- Never
- Seldom
- Occasionally
- Frequently
- Regularly
- Don't know

Please describe the meetings you attend (include internal and external meetings) where performance is the primary focus..

How often do performance results and information influence decision making in your organization?

- Never
- Seldom
- Occasionally
- Frequently
- Regularly
- Don't know

What is your association to the Federal government?

- Federal Employee
- Contractor
- Other

What is your level of responsibility in measuring or managing performance?

- Working
- Management
- Executive
- Other

How long have you been associated with performance development or performance management?

- less than 1 year
- 1 to 5 years
- more than 5 years

How often do you manage, use, or develop performance measures?

- Daily
- Weekly
- Monthly
- Annually
- Seasonal
- Budget Cycle
- Other

What is your role with respect to performance management or measurement?

- None
- Develop measures
- Collect performance data or information
- Analyze performance data or information
- Report on performance results
- Other

Do you have successes or lessons learned regarding performance methodologies, processes, or technologies that you would like to present to this community of practice?

- Yes
- No

If you would like to schedule a presentation of your successes or lessons learned, please provide your topic and contact information.

If you would like to add any additional information about your roles and responsibilities with respect to performance management or measurement, please enter it below (optional).

Development of this online survey using the QuestionPro Survey Software does not imply endorsement nor recommendation of this survey tool or the company, Survey Analytics LLC. This survey was developed only for informational purposes and for discussion among the respondents.

Thank you for participating in our survey.

Please contact [Patrick Plunkett](#) or [Steven Ney](#) if you have any questions regarding this survey (click links to send email).

Close this window to exit before completing the survey.
